

## What's New?

**Tricia Davies took on the role of Operations Manager for us in October 2018.** She comes to us with a wealth of experience within the financial and customer service sector. Her new role will involve overseeing the running of our 11 distribution centres in the Bridgend County Borough and liaise with the referral agencies that issue vouchers to clients in crisis. Her aim is to ensure that those that are in crisis are able to easily access Foodbanks and are served in a respectful and compassionate way.

Working to increase the referral agencies we have in Bettws, Ogmores Valley, Pontycymmer and Pen-coed and would welcome any new referral agency in these areas. Tricia can be contacted on:  
**manager@bridgend.foodbank.org.uk**



**We will be closed on Friday 19 April,** and would be grateful to receive all Easter donations as early as possible in order that we can distribute to our eleven centres within the Borough in time.

**6711**

**Bridgend Foodbank distributed three days emergency food supplies to 6,711 people in crisis (includes 1,994 children) from January to December 2018.**

Sadly, this figure is not expected to reduce significantly any time soon. Despite this, we can still make a difference. By working together with our local community we are tackling poverty here in Bridgend County.

## Emergency Food Parcels St Theo's Parish Shop Kenfig Hill

Emergency food parcels are available for collection between **10am and 12pm** on a **Saturday and Monday** morning from **9.30 – 1.00 pm** for people who find themselves without food at weekends. **People do not need vouchers but must provide some proof of how many people are in their household.**



## Shopping List

We are very grateful for the generosity of the local community who donate food so we are able to make food available for those in need. **A few items we are often short of are:**

- Long-life Milk and Juice
- Tinned Rice Pudding and Custard
- Corned Beef
- Tinned Carrots
- Coffee
- Ketchup
- Instant Mash

**Where possible it is best if you can donate smaller packs of items rather than 'bulk' items as these can be distributed to more people in crisis.**

## GDPR

New GDPR regulations came into force from 25 May 2018. We hope you are happy to continue to receive emails from Bridgend Foodbank but please contact us if you wish to opt out.

## e-vouchers

Our e-voucher system, which makes it easier for referral agencies to issue vouchers, and monitor who is accessing the service. They will look exactly the same but Referral Agencies will print their own vouchers so will never run out!!!

This system has been very successful and we would welcome more agencies using this system. If you are interested please contact us.



**A really big thank you to all our amazing schools, churches, local community, organisations and supermarkets for their kind donations without whom we could not help all the people within the Borough in crisis.**